

TRANSPORTATION FOR SHOPPING & SOCIAL ACTIVITIES

Residents age 60+ Medical & Nutrition trips take priority, but if time allows & drivers are available we will transport for other types of shopping and social activities.

1. Call the Unit on Aging at **715-635-4460** at least 48 hours prior of trip, to schedule a time and date.
2. Provide the area in which you reside. The driver will take you to the closest grocery store.
Shell Lake area ~ Al's Market
Spooner area ~ Economart
Minong area~ Henson's Foods
Birchwood area ~ Gary's Grocery
3. You must be able to do your shopping independently. The driver will not assist you. You will have approximately **one hour** to shop.
4. The driver may load your bags into the van and carry them into your home if you need assistance.
5. Grocery delivery is provided in most areas. Please check with your grocer or our office for options available.
6. Most stores will shop for you, with curbside pick-up. Call store for arrangements.



FEE SCHEDULE

Fares for Transportation will be a flat fee of .50 cents per mile traveled within & out of county.

We encourage carpooling,
“Share the Ride – Split the Fare”

Coordinate with your friends, neighbors, and relatives to arrange ride shares in our cars to save on fees.

Contactless payment is preferred.

A monthly invoice will be sent to your mailing address or a designated representative payee. If payment is to be made, upon service, an envelope will be provided. Drivers will not have the ability to make change.

RSVP TRANSPORT

715-635-4460



UNIT ON AGING
304 2nd St.
PO Box 316
Shell Lake, WI 54871
715-635-4460

Hours of Operation
Monday-Friday
8 a.m. to 4:30 p.m.

Transportation Coordinator
Amber Anderson
715-635-4460

Volunteer Drivers Needed!
Contact our office for more information.



Current Policies of the Washburn County Elderly & Disabled Transportation Program:

Revised as of 07/13/2021

- You must be a resident of Washburn County.
- Transportation for medical appointments and nutritional needs of residents age 60+, will take priority.
- Medical transportation is available to the elderly & disabled who are not eligible for Medicaid, in a nursing home or assisted living.
- We provide transportation for eligible veterans to local VA clinics. The Washburn County Veteran's Service Office provides rides to Minneapolis VA Clinic.
- Passengers must be ambulatory and transfer independently.
- Drivers will stow away wheelchairs, walkers, canes, and bags etc.

- Eating, drinking, and smoking are prohibited in all vehicles.
- No pets or service animals are allowed in vehicles.
- The Centers for Disease Control and Prevention (CDC) has announced a federal mask requirement for transit systems to mitigate the risk of COVID. On April 30th, TSA extended the face mask requirement for all transportation networks, including public transportation, through September 13, 2021. Masks are required to be worn by all drivers and passengers, no matter of vaccination status or medical condition. We are sorry, but the federal government does not allow exceptions for this rule.
- Passengers are asked to be courteous, considerate and respectful to all drivers.
- Please contact us immediately upon knowing of cancellation, so to allow for others to fill your spot. Our schedule will fill rapidly.
- Failure to cancel a scheduled ride may result in services no longer being available. Your circumstances will be considered.

All transportation arrangements and ride cancellations must be made by calling the Washburn County Unit on Aging office at 715-635-4460.

MEDICAL TRANSPORTATION

How to schedule a ride?

1. Call the Washburn County Unit on Aging at **715-635-4460** as soon as you are aware of appointment and **at least 48 hours** prior to your to assure driver availability. Please note that there is no guarantee that a driver will be available, even with 48 hours notice.
2. Provide the date, time and location of your appointment. Indicate during the call if there are any additional stops that will be needed during your trip.
3. The Transportation Coordinator will assign your trip to the next available driver.
4. The driver will call you the day before your appointment, to confirm time and location of pickup.
5. Passengers must be punctual and waiting at the front entrance of their housing unit.
6. The driver will escort you from your front door to the vehicle and to the check-in station at the medical facility, if requested.